



CLAIMS
ACADEMY

The career
ladder's best kept
secret...



About The Claims Academy

THE INSURANCE INDUSTRY AND CLAIMS CONSULTANCY

People usually assume insurance is about call centres and men in grey suits. They think it is boring.

Thankfully, the truth is far more exciting.

Insurance touches every other industry in the world and every aspect of our daily lives. From protection for music gigs and festivals, to cover for your home, car and pets. Insurance is a broad and varied industry.

The most important aspect of the insurance industry is paying claims. When things go wrong, businesses and people rely on the insurance industry to pay their claims. This money helps them get their businesses and lives back on track.

Before paying a claim, insurance companies need to be sure the claim is genuine. They employ specially trained staff to make this assessment. Claims consultants need to be: detectives, lawyers, project managers, counsellors and cyber experts. With a career in insurance, you can be who you want to be.

Can you imagine helping a family who have lost their home after a flood?

Are you inquisitive enough to work with fire investigators and work out how a factory fire started?

Could you spot a pattern of car crashes that shows a criminal gang making false claims?

Would you go to a city hit by an earthquake to help shop keepers re-open, put families back in homes or facilitate the rebuilding of factories and businesses?

One day, will you be in the team that approves a multi-million pound claim by an airline?

Does that sound boring?

THE CLAIMS ACADEMY PROGRAMME

Stage One: Induction & Training

The Claims Academy training programme is an 8-12 weeks voluntary* internship, run by industry experts.

Claims Academy graduates can achieve Cert CII, a recognised qualification from the Chartered Insurance Institute. Its value is recognised by employers throughout the insurance industry and is the first step towards becoming professionally qualified. The Claims Academy pays for students' exams and provides the very best training to help you pass.

Stage one is an intensive programme with weekly testing and reviews covering;

Phase One: Induction

- General Insurance: principles and basics
- Negotiation / business skills
- Motor claims

Phase Two: Training & Exam

- Secondment to a Riig Limited client or project team
- 'Model Office': developing & testing skill
- Exam: professional qualification - Cert CII

Graduates have the possibility to join a two year training programme. Acceptance is not guaranteed, but you lose nothing and will have gained a significant foundation in insurance on which to build your career.

Students accepted onto the programme have the opportunity to take further professional exams, funded by the Claims Academy. These could lead to the CII's Diploma in Insurance / Advanced Diploma.

*Paid reasonable expenses and daily subsistence

Stage Two: Employee training initiative

- Two year intensive training programme
- Highly competitive salary
- Professional qualification - DIP CII

About RiiG

RiiG Limited is a claims consultancy business. We help insurance companies, banks and specialist administrators with their claims management work. Our clients are some of the biggest names in financial services. These companies rely on our trained and experienced staff to help run their businesses. Our people make the difference.

The job is simple. We help our clients provide an excellent level of service for their customers. By helping companies deliver a great experience for their customers, we help them grow their business. As a result, we are a valued business partner and trusted provider of claims management services.

Our success and reputation has been built over the past 15 years. During this time we have been at the forefront of innovation. By developing and changing the shape of our business to meet market needs and expectations, we have become a leader in our field.

Our business delivers highly technical and quality solutions in the following areas:

- Claims Management
- Field Investigation
- Consultancy
- Recruitment
- Training

Whilst our business is fundamentally about expert claims handling, we also deliver operational consultancy and training services to clients.

To help us do this, we employ exceptional people who deliver extraordinary results.

Our approach embraces four key values:

- **People:** are at the heart of our business. Service is delivered by people, to people. Having trained, qualified and motivated staff is vital to our business.
- **Quality:** We adopt a 'right first time' approach. By providing a high quality service we are trusted and valued business partners.
- **Financial:** Achieving consistent and sustainable level of profits means we are a stable business.
- **Development:** Developing our staff, our business and the next generation of claims experts is key to the future success of our business.



www.riig.co.uk

110 A-Level

Qualified school leavers
apply for every job



3000 Applications

Received by PWC for 120
apprentice positions



48000 Applications

Received for 1000 available
positions at Barclays Bank



3000 Applications

Made to Marks and Spencer
for 30 apprentice positions

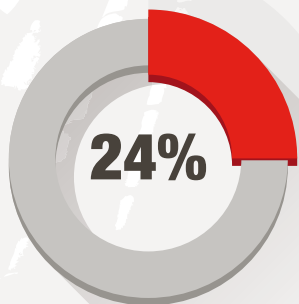
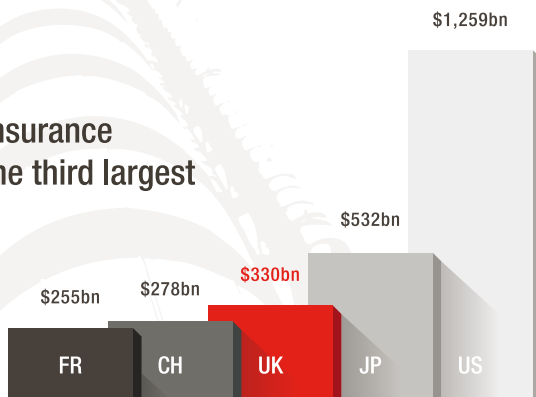


**Today's job market is a pretty tough
place to find yourself...**

...ever considered a career in **insurance** ?

1st

The UK has the largest insurance industry in Europe and the third largest in the world



The UK insurance industry generates almost a quarter of total EU premium income

£50.2bn

worldwide net premiums received by the UK general insurance industry in 2013



314,400

people employed by the insurance industry in the UK



Industry response to the 2013/14 winter floods:

£451m

The expected amount to be paid for flood claims received

£640m

The expected amount to be paid for storm claims received

£71m

In alternative accommodation costs for flood victims



£11.1m

paid out per day for property claims in 2014

Just think, no insurance...



No transport



No business



No holidays



No schools



No protection

Be who you want to be

with a career in insurance
consultancy



Lawyer



Accountant



Marketeer



HR



Management

Application process

Visit www.claimsacademy.co.uk, download and complete our application form and send it back to the email or postal address supplied on the form.

Applicants who fulfil our initial criteria will be invited to attend a structured assessment day. This will include interviews and written and practical exercises; each designed to evaluate and individual's interpersonal and analytical skills.



www.claimsacademy.co.uk

What you need:



Be committed



GCSE in English and Maths



300 UCAS points or equivalent





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